

FOREST HEALTH CARE
SITE: Cinderford

SURVEY DATE: 05/09/17
SURVEYOR: Sandra Brain

When you visit the practice, do you feel "safe"? Open question relating to anything ie: clinical care, diagnosis, continuity, prescribing, building.

<u>CINDERFORD</u>		<u>COMMENTS</u>
<u>Yes</u>	<u>No</u>	
1	0	Clinical care fine, continuity excellent, happy with diagnosis, medication always correct. Very happy with everything.
1	0	Everything is fantastic especially with my children - can't fault anything.
1	0	Very satisfied with the way I've been treated.
1	0	Brilliant service.
1	0	Very happy with service I get - feel the staff care.
1	0	Happy with it all, no problems. Good service, keep an eye with me with Diabetes, very good. Prescriptions on time.
1	0	No problems everything excellent.
1	0	Doctors brilliant - never a long waiting time.
1	0	No problem, very good.
1	0	Very warm, friendly - couldn't be any better.
1	0	Very happy with everything.
1	0	No trouble at all - everything is always sorted out.
1	0	Lovely staff, very happy.
1	0	Everyone is very pleasant and cheerful, doctors, nurses etc.
1	0	Seen on time and received pleasantly.
1	0	Very good.
1	0	Always treated well, cannot find any problem. All staff are really kind.
1	0	No problem, staff very helpful.
1	0	Very good staff, doctors good, happy with diagnosis.
1	0	Everything is fine, very happy - always get appointments.
1	0	Everything is fine - very happy.
1	0	Can't grumble about anything.
1	0	Happy with everything.
1	0	All good, no worries.
1	0	Very happy with everything, can't wait for the new practice.
1	0	Everything is fine - always get seen when needed.
1	0	No it's all good - could do with brightening up - happy with the service and treatment.
1	0	Happy with everything and care I receive. Would like new Doctors practice to stay in central area due to bus problems.
1	0	As long as they make me better.
1	0	Can't get appointment when Dr Lane asks to see her in 3 weeks and book blood test in 1 week ahead.
1	0	Happy with everything.
1	0	Everything is good.
1	0	Everything is ok - very happy.
1	0	Everything is fine.
1	0	Everything is fine.
1	0	Everything's all ok.
1	0	Everything is fine.
1	0	No problem.
1	0	No problems.
1	0	No problem.
1	0	Everything is fine.
1	0	No everything is fine.
1	0	Everything is ok.
1	0	Everything is fine.
1	0	Everything is fine - no problem.
1	0	No problems.
1	0	None.
1	0	N/A.
1	0	None.
1	0	N/A.

50	0	100 % Achievement
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